

Reinventing The Patient Experience Strategies For Hospital Leaders

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The Patient Experience and Engagement Strategy is intrinsically linked to other related strategies identified below. It is aligned with the Trust ' s Quality and Safety Improvement Strategy (2016-21) and sets out a number of initiatives that will be delivered by 2022 to

PATIENT EXPERIENCE AND ENGAGEMENT STRATEGY 2019-2022

Developing the strategy Patient safety is about maximising the things that go right and minimising the things that go wrong. It is integral to the NHS ' definition of quality in healthcare, alongside effectiveness and patient experience. This strategy sets out what the NHS will do to achieve its vision to continuously improve patient safety.

NHS England » The NHS Patient Safety Strategy

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